

Over the next 10 weeks the QPs at SS&P, Inc. will be participating in online training through our accrediting agency CQL – The Council on Quality and Leadership

Personal Outcome Measures® e-Learning for QPs!!

These e-Learning courses provide self-paced training for organizational management and quality assurance teams to learn about the Personal Outcome Measures®.

The Impact on Human Services

Improve Discovery

Learners will identify strategies to explore the goals, dreams, and desires of people receiving services, and gain insight into how supports can facilitate individually defined outcomes.

Expand Planning

The e-Learning courses share guidance for applying the information collected in Personal Outcome Measures® interviews to support plans and strategic plans.

Utilize Data

Throughout the series, courses will detail how Personal Outcome Measures® data about outcomes and supports can be used to analyze the effectiveness of services being provided.



The courses include the following:

GETTING STARTED WITH PERSONAL OUTCOME MEASURES®:

#1 - The Power of Personal Outcomes (2 hours)

Learners will gain insight into the powerful impact that the Personal Outcome Measures® can have at both the individual and organizational level. The course offers guidance for using the tool in understanding outcomes and improving quality.

#2 - Overview of POM (3.25 hours)

Through lessons, stories, and interactive activities, this course will assist learners in beginning a process that enhances the ability to support people to fully experience the quality of life they envision for themselves.

APPLICATION OF THE PERSONAL OUTCOME MEASURES® TO SPECIFIC SETTINGS:

#3 - Application for Children, Youth, and Families (3 hours)

This course will assist learners in understanding and applying the Personal Outcomes Measures® approach to youth and families with young children. The components of this training cover basic concepts and applications of the POM.

#4 - Application for Behavioral Health (2.75 hours)

This course will assist learners in understanding and applying the Personal Outcomes Measures® approach to people who use behavioral health supports. The components of this training cover basic concepts and applications of the POM.

SKILLS FOR USING PERSONAL OUTCOMES:

#5 - Interviewing Techniques (2.5 hours)

Based on CQL's Personal Outcome Measures® approach to quality enhancement, this course supplies you with effective tools and techniques to gather information on the personal outcomes that people choose for themselves.

#6 - Decision Making around the POM (2.75 hours)

Through this course, learners will find out how to determine the presence of outcomes and supports in a person's life. There will also be techniques shared for collecting information accurately and using it in meaningful ways.

#7 - Using POM in Planning for People (2 hours)

After taking this course, learners will have a better understanding of creating a support plan that is truly person-centered. The components of this training provide guidance for creating a simple, easy-to-use support plan.

#8 - Using POM in Planning for Organizations (2 hours)

In this course, learners will see how organizations can use outcomes to evaluate organizational effectiveness. It details concrete information about how organizations can respond flexibly to the changing goals and aspirations of people receiving services.



People who
choose their goals
are 2x more likely
to have friends.

